



# ASIA-PACIFIC

LIBRARY AND INFORMATION  
CONFERENCE 2018

## Monday 30 July 2018

### “Toolkit series” Pre-conference workshops

|                |  |
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| 9:00am-5:00pm  | <p><b><u>Building an engagement toolkit: How you can understand your customers, evaluate your programs and services and tell stories of your impact</u></b></p> <p><b>Kate Davis</b>, University of Southern Queensland, <b>Lyndelle Gunton</b>, University of Southern Queensland, <b>Kathleen Smeaton</b>, University of Queensland<br/>Room 5</p>   |
| 9:00am-5:00pm  | <p><b><u>Library Carpentry</u></b></p> <p><b>Belinda Weaver</b>, Software and Data Carpentry<br/>Room 6</p>  |
| 9:00am-5:00pm  | <p><b><u>Not just supporting research: information professionals as researchers</u></b></p> <p><b>Fiona Salisbury</b>, La Trobe University, <b>Dr Bhuva Narayan</b>, University of Technology Sydney, <b>Dr Ying-Hsang Liu</b>, Charles Sturt University, <b>Dr Diana Hodge</b>, University of South Australia, <b>Janine Schmidt</b>, ALIA Research Advisory Committee, <b>Nicole Johnston</b>, Edith Cowan University<br/>Room 7</p> |
| 8:30am-12:30pm | <p><b><u>Readers' Advisory</u></b></p> <p><b>Diane Velasquez</b> and <b>Diana Hodge</b>, University of South Australia<br/>Room 8</p>  |
| 1:00pm-5:00pm  | <p><b><u>Marketing</u></b></p> <p><b>Diane Velasquez</b>, University of South Australia and <b>Jennifer Campbell</b>, Victoria University of Wellington<br/>Room 8</p>   |

# Tuesday 31 July 2018

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|-----------------|---|--|---|
| 8:00am          | <b>Registration opens</b><br><i>Foyer, Gold Coast Convention and Exhibition Centre</i>  |  |   |
| 7:30am–9:30am   | <b>Breakfast series workshop- Australian Breakfast Book Buffet</b><br><b>Patricia Genat</b> , ALS Library Services<br><i>Foyer F</i>  |  |   |
| 8:30am          | <b>Exhibition open and arrival tea and coffee</b><br><i>Exhibition hall</i>   |  |   |
| 9:30am–10:25am  | <b>Opening ceremony</b><br><i>Arena 1B</i>  |  |   |
| 10:25am–10:45am | <b>Morning tea in the exhibition hall</b>   |  |   |
|                 | <b>First timers' morning tea</b><br><i>Connect space, Exhibition hall</i>   |  |   |
| 10:50am–11:45am | <b>Keynote address – Lucy Bloom</b> , speaker, consultant and author<br><i>Arena 1B</i><br>Chair – Clare Thorpe   |  |   |
|                 | <b>CONCURRENT 1</b><br><b>Arena 1B</b><br>Chair – Jane Cowell   | <b>CONCURRENT 2</b><br><b>Arena 1A</b><br>Chair – Vicki McDonald   | <b>CONCURRENT 3</b><br><b>Rooms 5/6</b><br>Chair – Alisa Howlett  |
| 11:50am–12:15pm | <b><u>Cultivating Maori student engagement with libraries</u></b><br><br><b>Jacinta Beckwith</b> , Hocken Collections - Uare Taoka o Hākena, University of Otago  | <b><u>Fixing copyright: removing complexity &amp; contradiction from Australia's library and archives exceptions</u></b><br><br>♿ <b>Jessica Coates</b> , Australian Libraries Copyright Committee   | <b><u>Celebrating success: integrating a flipped library instruction class into the University curriculum - the case of Run Run Shaw Library at the City University of Hong Kong</u></b><br><br><b>Dr. Teresa To</b> , Run Run Shaw Library, City University of Hong Kong   |
| 12:20pm–12:45pm | <b>LISRA PROJECT LIGHTNING TALKS</b><br><br><b><u>Non-library user immigrants: How can public libraries enhance their information experience?</u></b><br><br><b>Debra Cooper</b> , Logan City Council Libraries, <b>Kathleen Smeaton</b> , The University of Queensland<br><br><b><u>We're all in this together: investigations of a single presentation for books in all formats</u></b><br><br><b>Dana McKay</b> and <b>George Buchanan</b> , University of Melbourne<br><br><b><u>Scholarly communication practices in Humanities and Social Sciences: Researchers attitudes and awareness of Open Access</u></b><br><br>♿ <b>Bhuva Narayan</b> , <b>Belinda Tiffen</b> , <b>Mal Booth</b> , <b>Ashley England</b> , University of Technology Sydney and ♿ <b>Edward Luca</b> , University of Sydney<br>@Bhuva_at_UTS, @edwardluca | <b>LIGHTNING TALKS</b><br><br><b><u>Gathering the glue and the glitter: an empirical study into perceptions of liaison librarians using mixed media artefacts</u></b><br><br><b>Rickie Morey</b> , Deakin University<br><br><b><u>Busting the digital native myth: a study of the informational needs of adolescents in a school context</u></b><br><br><b>Jenny Kemp</b> and <b>Tara Ball</b> , St Andrew's Cathedral School Sydney | <b>LIGHTNING TALKS</b><br><br><b><u>Connecting with the LGBT+ community: Diversity and inclusion at the City of Gold Coast Libraries</u></b><br><br><b>Amy Walduck</b> , City of Gold Coast<br>@amywalduck<br><br><b><u>Refugees, racism and us: acting on library values in the face of passivity, politics and pepper spray</u></b><br><br>♿ <b>Caroline Beatty</b> , Librarians For Refugees<br>@txttimes3 |
| 12:45pm–2:15pm  | <b>Lunch in the exhibition hall</b>   |  |   |
|                 | <b>POSTERS</b><br><i>Exhibition hall</i><br><br><b><u>You're going to hear me roar! How the ALIA PD Scheme helped me develop my leadership skills and travel the world</u></b><br>♿ <b>Anne Reddacliff</b> , State Library of NSW, @AMoodiLibrarian<br><br><b><u>Shandong and South Australia: the power of connection - the State Library of South Australia and the Shandong Provincial Library, China</u></b><br><b>Andrew Piper</b> , State Library of South Australia<br><br><b><u>Nourishing Little Minds: a delicious collaboration</u></b><br><b>Kate Giesaitis</b> , Libraries ACT<br><br><b><u>Vision 2021: a renewed vision for Queensland public libraries</u></b><br><b>Mary Kajewski</b> , State Library of Queensland, @makajew  |  |   |



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|                | <b>11 ½ Things for Digital Literacy</b><br><b>Tiffany Mitchell</b> , Bond University   |   |  |
| 1:00pm–2:00pm  | <b>INDUSTRY PARTNER SESSIONS</b><br>Rooms 5/6<br><br>1:00pm–1:10pm <b>Wavesound Takes RBdigital to a New Level—with Eight Content Services All in One App</b><br>– Nada Stanojlovic, Wavesound<br>1:12pm–1:22pm <b>The Emerald eCase Collection. Real world business scenarios for the classroom.</b><br>– Tim Clynes, Emerald Publishing<br>1:24pm–1:34pm <b>Your Library's Workflow, Made Easy</b> - Tracie Dawson, EBSCO<br>1:36pm–1:46pm <b>The Library Technology Outlook, 2018 and beyond</b> - Jeremy Langley, Civica                   |   |  |
|                | <b>CONCURRENT 4</b><br><b>Arena 1B</b><br>Facilitated by Gillian Hallam  | <b>CONCURRENT 5</b><br><b>Arena 1A</b><br>Chair – Wendy Abbott  | <b>CONCURRENT 6</b><br><b>Rooms 5/6</b><br>Chair – Sue McKerracher   |
| 2:15pm–2:40pm  | <b>PANEL SESSION</b><br><br><b>Information literacy in changing times: challenges and opportunities for contemporary libraries. An international panel discussion</b><br><br><b>Fiona Salisbury</b> , La Trobe University Library (Australia), <b>Damian Lodge</b> , Lincoln University (New Zealand) and <b>Rajendra Munoo</b> , Singapore Management University (Singapore), <b>Sara Pek</b> , National Library Board (Singapore), <b>Deborah Ponting</b> , Ormiston College (Australia)<br><br>☎ Facilitated by Gillian Hallam, @GillHallam | <b>LIGHTNING TALKS</b><br><b>Collaborate and advocate for diverse communities</b><br><br>☎ <b>Mare Maticevski</b> , Public Libraries Victoria Network and <b>Oriana Acevedo</b> , State Library of New South Wales<br><br><b>The library as 3rd Space: how our rural library is leaping into this concept - and daring to roar about it</b><br><br><b>Elisabeth Marrow</b> , South Taranaki District Council @LisMarrow<br><br><b>Telling our story: developing a public library marketing plan</b><br><br>☎ <b>Karyn Siegmann</b> , Bayside Library Service (Vic)<br><br><b>Back to basics within a school library : discover and enhance student engagement and voice</b><br><br><b>Sophie Strang</b> , Brighton Beach Primary School | <b>Australian health libraries' contributions to hospital accreditation and the National Safety and Quality Health Services (NSQHS) Standards: results of the Health Libraries for National Standards (HeLiNS) research project</b><br><br>☎ <b>Gemma Siemensma</b> , Health Libraries Australia<br><br><b>Myth-busting search techniques for a public health systematic review</b><br><br>☎ <b>Lyndall Warton</b> , Menzies School of Health Research |
| 2:45pm–3:10pm  |  |   |  |
| 3:15pm–3:40pm  |  | <b>Data speaks volumes: evidence-based delivery of library services in a user-centered library</b><br><br><b>Caitlin MacKenzie Mannion</b> , New York University Shanghai<br>*** PEER REVIEW  | <b>Reinventing support for medical students: LibGuides as a pedagogical tool</b><br><br><b>Cathy Burton and Tom Foley</b> , Australian National University   |
| 3:40pm–4:00pm  | <b>Afternoon Tea in the exhibition hall</b>  |   |  |
| 3:40pm–4:00pm  | <b>"CATS" of APLIC - A Tweet-Up and Meet-Up with the ALIA Students and New Graduates Group</b><br>Connect space, Exhibition hall   |   |  |
| 4:00pm–4:55pm  | <b>Keynote address – Opeta Alefaio</b> , Director, National Archives of Fiji<br>Arena 1B<br>Chair – Ania Biazik  |   |  |
| 5:00pm–7:00pm  | <b>Welcome reception</b><br>Exhibition hall  | Proudly sponsored by Charles Sturt University   |  |
| 7:00pm–10:00pm | <b>Taste of Gold Coast dinner</b><br>The Cuban   | Proudly sponsored by ALS Library Services   |  |
| 7:00pm–10:00pm | <b>Taste of Gold Coast dinner</b><br>Mamasan Kitchen and Bar   | Proudly sponsored by Gale-Cengage Learning  |  |
| 7:00pm–10:00pm | <b>Taste of Gold Coast dinner</b><br>Nero Dining   | Proudly sponsored by Bibliotheca  |  |

## Wednesday 1 August 2018

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|-----------------|---|--|---|
| 8:00am          | <b>Registration opens</b><br><i>Foyer, Gold Coast Convention and Exhibition Centre</i>  |  |   |
| 7:30am–9:30am   | <b>Breakfast series workshop - Lightbulb Improv</b><br><b>Lou Maconachie, Amy Crawford and Merriden Warral</b> , Lightbulb Improv<br><i>Foyer F</i>   |  |   |
| 8:30am          | <b>Exhibition open and arrival tea and coffee</b><br><i>Exhibition hall</i>   |  |   |
| 9:30am–10:25am  | <b>Keynote address – Dave Snowden</b> , Chief Scientific Officer, Cognitive Edge<br><i>Arena 1B</i><br>Chair – Monika Szunejko  |  |   |
| 10:25am–10:45am | <b>Morning Tea in the exhibition hall</b>   |  |   |
| 10:50am–11:45am | <b>Author panel session – Frank Moorhouse, Caroline Overington, Rachel Johns, Kristina Olsson, Hannah Richell</b><br><i>Arena 1B</i><br>Chair – Louise Sherwin-Stark  |  |   |
|                 | <b>CONCURRENT 7</b><br><i>Arena 1B</i><br>Chair – Jan Richards  | <b>CONCURRENT 8</b><br><i>Arena 1A</i><br>Chair – Judy Ng  | <b>CONCURRENT 9</b><br><i>Rooms 5/6</i><br>Chair – Jiaxin Low   |
| 11:50am–12:15pm | <b><u>A data-driven investigation into the availability of books for e-lending: comparing Australia, the US, the UK and Canada</u></b><br><br><b>Associate Professor Rebecca Giblin</b> , Monash University<br>@rgibli  | <b><u>Operations remake: optimizing operational efficiency, productivity and convenience to users through innovation and process changes</u></b><br><br><b>Lo Wan Ni</b> , National Library Board Singapore  | <b><u>How big is the leap between our ideals and reality</u></b><br><br><b>Troy Tuhou</b> , Auckland University of Technology<br>@ttuhou<br>PEER REVIEW   |
| 12:20pm–12:45pm | <b><u>Cracking the code</u></b><br><br><b>Margot Riley</b> , State Library of New South Wales   | <b><u>LIGHTNING TALKS</u></b><br><br><b><u>Leaping into the unknown: adapting to a multi-storey, seven day a week, 'destination' library</u></b><br><br><b>Joanna Andrew</b> , City of Perth Library<br><br><b><u>Job redesign: building staff capabilities for libraries of the future</u></b><br><br><b>Zubaidah Mohsen</b> , National Library Board Singapore | <b><u>LIGHTNING TALKS</u></b><br><br><b><u>Welcome to the library: supporting literacy development in adult learners</u></b><br><br>⊕ <b>Troy Watson</b> , Melton City Council<br><br><b><u>Supporting Queensland Screenagers make the leap to university: moving from year 12 to first year university research</u></b><br><br><b>Kate Kirby</b> , St Andrew's Anglican College and <b>Janet Turley</b> , University of the Sunshine Coast<br>@InformationKaty |
| 12:45pm–2:15pm  | <b>Lunch in the exhibition hall</b>   |  |   |
|                 | <b>POSTERS</b><br><i>Exhibition hall</i><br><br><b><u>Digital thinking in libraries: more than just tech!</u></b><br><b>Kate Kirby</b> , St Andrew's Anglican College, @InformationKaty<br><br><b><u>Informed learning for library learning space design</u></b><br><b>Anne Whisken</b> , Carey Baptist Grammar School<br><br><b><u>Learning from a prodigy: data informed decisions in the library</u></b><br><b>Liya Louis</b> , Virginia Commonwealth University School of the Arts, Qatar<br><br><b><u>Connect, collaborate and cultivate: an example of community collaboration in a private tertiary institute</u></b><br><b>Mojgan Sadighi</b> , IPU New Zealand<br><br><b><u>Collaborative innovation: Australia's National edeposit network (NED)</u></b><br><b>Libby Cass</b> , National Library of Australia, ⊕ <b>Anna Raunik</b> , State Library of Queensland<br><br><b><u>Understanding Asia: sixty years of collecting by the National Library of Australia</u></b><br><b>Mr Wishnu Hardi</b> , National Library of Australia |  |   |
| 1:00pm–2:00pm   | <b>INDUSTRY PARTNER SESSIONS</b><br><i>Rooms 5/6</i><br><br>1:00pm–1:25pm <b>Oxford research encyclopedias: reference reimagined</b> – Anthony Teo, Oxford University Press<br>1:27pm–1:37pm <b>The Book House</b><br>1:39pm–1:49pm <b>Extending the coverage of bibliometric analysis beyond internationally recognised content</b> – Anthony Dona, Clarivate Analytics<br>1:51pm–2:01pm <b>Bridging Communities: sharing the latest knowledge and breakthroughs in resource sharing</b> – Kayla Matheson, OCLC  |  |   |



|                       | <b>CONCURRENT 10</b><br><b>Arena 1B</b><br>Chair – Lyndall Osborne   | <b>CONCURRENT 11</b><br><b>Arena 1A</b><br>Chair – Diane Velasquez  | <b>CONCURRENT 12</b><br><b>Rooms 5/6</b><br>Chair – Paula Kelly Paull   |
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| 2:15pm–2:40pm         | <b><u>Yolnu Rom Napurrn Dhukarr: a Living Room Project in Galiwin ku Community Library, North East Arnhem Land</u></b><br><br><b>Maeva Masterson and Carol Stableford</b> , Northern Territory Library | <b>LIGHTNING TALKS</b><br><b><u>Trove: the next 10 years</u></b><br><br>🗣️ <b>Alison Dellit</b> and <b>Cathie Oats</b> , National Library of Australia<br>@aldellit   | <b><u>In the zone! Using a traffic-light system to redesign the 'User Zones' of the Barker College library</u></b><br><br><b>Jason Saikaly</b> , Barker College<br>@barkerbookman |
| 2:45pm–3:10pm         | <b><u>Keeping up with the Librarians: staying relevant in the age of social media</u></b><br><br><b>Bonnie Mager and Andrew Eng</b> , Invercargill City Libraries and Archives<br>@BonnieMagerNZ       | <b><u>Destination research: podcasting to build a culture of engaged research support</u></b><br><br><b>Anna Du Chesne</b> , Southern Cross University<br><br><b><u>Deep dive into space</u></b><br><br><b>Lenore O'Connor and Medwenna Buckland</b> , Macquarie University Library<br>@giddylily | <b><u>Get connected: network theory for library professionals</u></b><br><br><b>Rob Thomson</b> , TAFE NSW – Wollongong<br>@robthomson2528  |
| 3:15pm–3:40pm         | <b><u>Using social media to promote digital cultural collections: work smarter not harder</u></b><br><br>🗣️ <b>Paige Wright</b> , University of Newcastle<br>@WrightPaige                              | <b><u>Innovative Pacific curriculum integration through academic and information literacy partnerships</u></b><br><br><b>Judy McFall-McCaffery, Marina McCartney and Tarisi Vunidilo</b> , University of Auckland<br>🗣️ PEER REVIEW   | <b><u>Researcher Engagement: a collaborative approach</u></b><br><br><b>Mary O'Connor and Jess Tovar</b> , The University of Adelaide   |
| <b>3:40pm–4:00pm</b>  | <b>Afternoon Tea in the exhibition hall</b>  |   |   |
| 3:40pm–4:00pm         | <b>"CATS" of APLIC - A Tweet-Up and Meet-Up with the ALIA Students and New Graduates Group</b><br><i>Connect space, Exhibition hall</i>  |   |   |
| <b>4:00pm–4:55pm</b>  | <b>Keynote address – Luke Briscoe</b> , Company Director and founder, Indigi Lab<br>Arena 1B<br>Chair: <b>James Brett</b> , Civica   |   | Proudly sponsored by Civica   |
| <b>7:00pm–11:00pm</b> | <b>Conference Dinner: 'Wanderlust'</b><br>Arena 2<br>Proudly sponsored by Australian Publishers Association and Copyright Agency   |   |   |



## Thursday 2 August 2018

|                 |  |   |  |
|-----------------|--|---|--|
| 8:00am          | <b>Registration opens</b><br><i>Foyer, Gold Coast Convention and Exhibition Centre</i>   |   |  |
| 7:30am–9:30am   | <b>Breakfast series workshop – Virtual bacon and augmented eggs. Bring virtual and augmented reality to your library</b><br><b>Sarah Howard</b> and <b>Ellen Thompson</b> , Queensland University of Technology<br><i>Foyer F</i>  |   |  |
| 8:30am          | <b>Exhibition open and arrival tea and coffee</b><br><i>Exhibition hall</i>  |   |  |
|                 | <b>CONCURRENT 13</b><br><b>Arena 1B</b><br>Chair – Ana Pickering   | <b>CONCURRENT 14</b><br><b>Arena 1A</b><br>Chair – Helen Ebsworth   | <b>CONCURRENT 15</b><br><b>Rooms 5/6</b><br>Chair – Judy Brooker   |
| 9:30am-9:55am   | <b><u>Sustainable, continuous improvement in online academic and information literacy support</u></b><br><br><b>Sandy Rae, Margaret Hunn and Ana Lobo</b> , Griffith University<br>@SandyR365<br>PEER REVIEW   | <b><u>You can't do that in a library! Why breaking library stereotypes and taking risks is good for libraries and good for the communities they serve. The Tea Tree Gully Library experiments in cementing relevance through the event-driven library</u></b><br><br><b>David Brooks</b> and <b>Symon Williamson</b> , City of Tea Tree Gully Library | <b><u>Professional learning experiences of Australian public library staff</u></b><br><br>🌐 <b>Helen Partridge</b> , University of Southern Queensland, <b>Michael Stephens</b> , San Jose State University and 🌐 <b>Kate Davis</b> , University of Southern Queensland  |
| 10:00am-10:25am | <b><u>'It's what we do here': embedding evidence-based practice at USQ Library</u></b><br><br>🌐 <b>Alisa Howlett</b> and 🌐 <b>Clare Thorpe</b> , University of Southern Queensland<br>@acrystelle  | <b><u>How does the physical library compete in a digital world?</u></b><br><br><b>Ian Brewster</b> , Brewster Hjorth Architects   |  |
| 10:25am–10:45am | <b>Morning Tea in the exhibition hall</b>  |   |  |
| 10:50am–11:30am | <b>Plenary panel</b> – 🌐 <b>Dr Marie-Louise Ayres</b> , Director-General, National Library of Australia, <b>Bill Macnaught</b> , National Librarian, National Library of New Zealand and <b>Elaine Ng</b> , CEO, National Library Board Singapore<br><i>Arena 1B</i><br>Chair – Patricia Genat |   |  |
|                 | <b>CONCURRENT 16</b><br><b>Arena 1B</b><br>Chair – Kate Davis  | <b>CONCURRENT 17</b><br><b>Arena 1A</b><br>Chair – Stephnie Burton  | <b>CONCURRENT 18</b><br><b>Rooms 5/6</b><br>Chair – Chui Peng Tan  |
| 11:35am–12:00pm | <b><u>Augmented Reality in your library - dARing to create new user experiences</u></b><br><br><b>Kat Cuttriss</b> , Kāpiti Coast District Libraries<br>@katcuttriss   | <b><u>Leap and the net will appear: TAFE Queensland's leap of faith towards a new service paradigm</u></b><br><br><b>Dave Eden</b> and <b>Viki Carter</b> , TAFE Queensland   | <b><u>LIGHTNING TALKS</u></b><br><br><b><u>Daring to connect two worlds of disaster preparedness</u></b><br><br>🌐 <b>Heather Brown</b> , Artlab Australia and State Library of South Australia   |
| 12:05pm–12:45pm | <b><u>I solemnly swear that I am up to no good – the need for collaborators and co-conspirators in heritage collections</u></b><br><br><b>Kyla Stephan</b> , City of Gold Coast<br>@kylastephan<br>PEER REVIEW   | <b><u>Daring to think differently</u></b><br><br><b>Louise LaHatte, Paula Eskett</b> and <b>Cellia Joe-Olsen</b> , LIANZA   | <b><u>Managing the risks of public libraries becoming irrelevant: perspectives from the National Library Board Singapore</u></b><br><br><b>Dr Adeline Lee</b> , National Library Board Singapore<br><br><b><u>Risk management and disaster recovery in Australian public libraries</u></b><br><br>🌐 <b>Diane L Velasquez</b> , University of South Australia |
| 12:30pm–2:30pm  | <b>Author signing sessions</b><br><i>Connect space, Exhibition hall</i>  |   |  |
| 12:45pm–2:15pm  | <b>Lunch in the exhibition hall</b>  |   |  |



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|               | <p><b>POSTERS</b><br/>Exhibition hall</p> <p><b>Daring greatly: how a little library cohort achieves above its station</b><br/>Elisabeth Marrow, South Taranaki District Council<br/>@LisMarrow</p> <p><b>From fieldwork to immersion: a trans-continental personal account of transformation and what it means to be an information professional</b><br/>Jigger Nicolas, TAFE Queensland</p> <p><b>It may all burn down in a most delightful way! Taking risks and challenging the done thing to enable opportunity-led innovation in an academic library</b><br/>Ellen Thompson and Kim Lewin, Queensland University of Technology Library, @skolvan</p> <p><b>Library tour using Virtual Reality: the National Institute of Education library experience</b><br/>Jacky Wong and Douglas Lau, National Institute of Education, Singapore</p> <p><b>Researcher Innovation in an Increasingly Digital World</b><br/>Sarah Dern and Daniel Walker, Bond University</p> |  |   |
| 1:00pm–2:00pm | <p><b>INDUSTRY PARTNER SESSIONS</b><br/>Rooms 5/6</p> <p>1:00pm–1:10pm <b>The Advantages of Cloud RFID</b> – Jayson Emery, Adilam Technologies<br/>1:12pm–1:22pm <b>Tools and services for supporting systematic reviewers and advanced searching</b><br/>– James Taylor, Wolters Kluwer<br/>1:24pm–1:34pm <b>JoVE, making science easy through video</b> - Jorge Gonez, JoVE<br/>1:36pm–1:46pm <b>Ups and Downs – designing successful help pods for libraries</b> – Paul White, Instinct Furniture Australia<br/>1:48pm–1:58pm <b>Highlights of the Springer Nature Major Reference Works Program for Public, Health and Government Libraries</b><br/>- Will Jaye, Licensing Manager, Springer Nature</p>   |  |   |
|               | <p><b>CONCURRENT 19</b><br/><b>Arena 1B</b><br/>Chair – Clare Thorpe</p>  | <p><b>CONCURRENT 20</b><br/><b>Arena 1A</b><br/>Chair – Louise LaHatte</p>   | <p><b>CONCURRENT 21</b><br/><b>Rooms 5/6</b><br/>Chair – Kat Cutriss</p>  |
| 2:15pm–2:40pm | <p><b>PANEL SESSION</b></p> <p><b>Student voices: hearing outside our bubble</b></p> <p>Students from Southern Cross University, Bond University and Griffith University.</p>   |  |   |
| 2:45pm–3:10pm | <p>Facilitated by <b>Linda O'Brien</b>, Griffith University</p>   | <p><b>The market place: how retail therapy can boost collection performance</b></p> <p><b>Matt Pascoe</b>, Ipswich Libraries</p> <hr/> <p><b>Marketing and promotion of special libraries and collections: methods, vehicles and activities</b></p> <p><b>Gemma Steele</b>, Museums Victoria</p> | <p><b>LIGHTNING TALKS</b></p> <p><b>Two years after... Experiences of INELI Oceania Innovators</b></p> <p><b>Nina Nakaora</b>, Suva City Carnegie Library and <b>Ania Biazik</b>, Auckland Council, Auckland Libraries @Ania30</p> <p><b>Beyond the page: the development, implementation and continuation of a region wide children and youth literary festival</b></p> <p><b>Stephnie Burton</b>, Upper Hutt City Library @realstephnieb</p> <p><b>Community languages collections: an exploration of their declining popularity in light of emerging community needs in the City of Marion</b></p> <p><b>Ola Wleklinski</b>, City of Marion</p> <p><b>DARE you outsource your library freshmen orientation to student facilitators? Why we are ROARING about it at Singapore Management University Libraries</b></p> <p><b>Redzuan Abdullah</b>, Singapore Management University Libraries</p> |
| 3:15pm–3:40pm | <p><b>Bringing leadership in libraries to life</b></p> <p>Chris Buckingham and Mel Neil, Casey Cardinia Libraries<br/>PEER REVIEW</p>   | <p><b>A daring challenge: how to reinvent a library service</b></p> <p><b>Bernadette Cassidy</b>, New Zealand Spinal Trust<br/>@bernicass<br/>PEER REVIEW</p>  | <p><b>Daringly different: talent management strategy as a catalyst at SMU Libraries</b></p> <p><b>Rajen Munoo</b>, Singapore Management University Libraries<br/>@RajenMunoo<br/>PEER REVIEW</p>  |
| 3:40pm–4:00pm | <p><b>Afternoon Tea in the exhibition hall</b></p>  |  |   |
| 3:40pm–4:00pm | <p><b>"CATS" of APLIC - A Tweet-Up and Meet-Up with the ALIA Students and New Graduates Group</b><br/>Connect space, Exhibition hall</p>  |  |   |



4:00pm–4:55pm

**Closing keynote address – Dr Michael Stephens**, San Jose State University  
Learning  
Arena 1B  
Chair: **Lynette Lewis**, Gale-Cengage Learning

Proudly sponsored by Gale-Cengage

5:00pm–6:00pm

**Members reception**  
Foyers E/F





## Friday 3 August 2018

### Conference tours

|               |   |
|---------------|---|
| 9:00am-1:00pm | <p><b>Gold Coast South Libraries</b></p> <p>This half-day tour will travel by bus to two university libraries: Bond University (John &amp; Alison Kearney Main and Law Libraries, Multimedia Learning Centre), and Southern Cross University Gold Coast campus Library. The visit to Bond University will include a tour of the largest private collection of Australian indigenous art on public display.</p> <p>Morning tea will be provided.</p>                           |
| 8:00am-2:30pm | <p><b>Gold Coast North Libraries</b></p> <p>This tour will travel by bus to visit two City of Gold Coast libraries, a university library and a school library. The libraries to be visited on this tour include City of the Gold Coast libraries (Southport &amp; Local Studies Library, Upper Coomera Library), Griffith University Gold Coast campus (Library and Learning Commons) and St Stephen's College iCentre.</p> <p>Morning tea and lunch will be provided.</p>    |
| 8:00am-5:30pm | <p><b>Brisbane Central Libraries</b></p> <p>This tour travelling by bus and train to the centre of Brisbane will involve short walks of approximately 1km between South Bank Station, QUT Gardens Point campus Library (including HiQ), Brisbane City Brisbane Square Library and the State Library of Queensland, returning to South Brisbane Station for the return journey via train and tram to the Convention Centre.</p> <p>Morning tea and lunch will be provided.</p> |

Tour places are limited so you must be pre-registered to attend.

Tour costs do not include public transport tickets which should be purchased by delegates on the day.

Locations and the order of visit are still to be confirmed and may change on the day. Tours will depart from and return to the Gold Coast Convention and Exhibition Centre.